

# MAKE THE RIGHT CALL

- Life-threatening emergency: **9-1-1**
- Non-urgent police matter: **nonemergency.ca**
  - Local police non-emergency #:
  - Online crime reporting available? ☐ (CHECK IF YES)
- HealthLink BC (non-urgent medical info): **8-1-1**
- City bylaws: **City Services (3-1-1 for Vancouver)**
- **bc211** (info & referral service for social, community and government services): **2-1-1**

# MAKE THE RIGHT CALL

- BC Crisis Line: **1-800-784-2433**
- BC Hydro (power outages): **1-800-224-9376**
- BC Residential Tenancy Branch: **1-800-665-8779**
- BC SPCA: **1-855-622-7722**
- BC Wildfire: **\*5555 (by cell) or 1-800-663-5555**
- Canadian Anti-Fraud Centre: **1-888-495-8501**
- Drive BC (road conditions/closures): **drivebc.ca or 5-1-1**
- ICBC (minor car accidents): **1-800-910-4222**
- Missing car: **local towing company**

Visit **nonemergency.ca** for a list of resources.